

Beck & Call Services Pvt. Ltd.

Catering, Facility Management

ISO 9001 : 2015, ISO 22000 : 2018, ISO 14001 : 2015 & ISO 45001 : 2018 Certified Company



"Best Services For The Best"



ABOUT US

SDA Beck & Call Services Pvt. Ltd.
A name to reckon with...

It was few years back, we the "Make in India" disciple, a few professionals decided to turn entrepreneurs in our expertise field - "Catering & Facility Management". We did not operate from our air-conditioned, swank offices, rather being "street smart". We lead our team from the front to deliver "tailor made" solutions to our valued patrons and make them free of any worries, while they exercise their own skill / field in medical care, industrial production, power making, and many more because - "We understand importance of your core focus areas.....& we excel you to achieve on your noncore endeavours".

Patrons meet the Management of "SDA Beck & Call Services Pvt. Ltd." with their wish list and thus we fulfill their desire for "Value for Money with ultimate satisfaction" feeling.

"Best Services For The Best"



MISSION

The mission is to deliver to our patrons outstanding "Catering & Facility Services", with fair and competitive pricing. We are committed to maintaining a healthy work environment that respects the input of our employees, their family responsibilities and need for stability. Sustainability in competitive market and low energy usage are our continuous benchmarks. We are intent on meeting our commitment to be an engaged, positive corporate force in our community through public and environmental activities.

VISSION

- Beck & Call vision is to provide of our each & every prominent business organization with an excellent service based on a friendly but professional approach.
- We are dedicated to giving personal attention to every detail of our patrons requirements, no matter how small it is.
- We draw on our flexibility and vast experience to guarantee the success of every assignment we undertake.
- We are committed to maintain high standards in both the quality of our food and the quality of our services.

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Core Values

Safety

The Safety of our people, the environment and property are our priorities

Excellence in Service

Beck & Call team members must have a desire to exceed the service expectations of the customer

Respect for team Members and Community

Beck & Call team members, the community from which they come and the community in which we work, are the spirit of our organization and will be treated with dignity and respect.

Personal Development and Training

Beck & Call team members will receive job specific training and educational opportunities for personal growth.

Honesty and Integrity

Beck & Call business actions will meet the highest ethical standards.

Technological Advancement

Beck & Call management will continually endeavor to improve company processes.

Financial Responsibility

Beck & Call financial decision will be made to assure the long term and healthy for our patrons, team members and the company.

Accountability and Acknowledgment

Beck & Call team members are held accountable for their respective responsibilities.

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Our Services Include

CATERING & FACILITY MANAGEMENT



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Healthcare Dietary, Industrial & Institutional Catering Services

At the kindness of the expression 'Catering' is the gentleness promise that we are all about – to organize for you and your needs. We undertake very special caring of your in-house patients, the well-being of your staff, students & visitors. This promise is at the heart of everything we do, despite the consequences of whether our patrons see our service as hospital dietary, fine dining services, industrial catering or next generation-student food solutions.



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Housekeeping Services

Beck & Call understand the high-quality of housekeeping services comprises general care, cleanliness, orderliness and maintenance of hospital, industry, commercial place, business house or property. Good housekeeping is an important consideration in underwriting of fire hazard and other forms of insurance, as well as in certification by fire and industrial safety authorities.

Corporate guest house management

Keeping a guest house clean and running smoothly has many challenges. Beck & Call undertakes maintenance of your guest house by providing services such as housekeeping, laundry, daily food needs, front office, gardening and other maintenance services. We manage the care taking of company guest houses or transit houses with well trained professional, who manage the guest houses in highly professional way, where guest can feel comfortable with "Home Away from Home" feeling.



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Corporate Event Management

At Beck & Call we know that impressing patrons and building employee confidence are the by products of successful, well executed corporate events. We know that you wouldn't want to leave anything to do with your business to chance, so we don't moreover. In addition to providing delicious menus and a full catering service for your corporate event i.e, conference, convention, get-together, Beck & Call can also deliver the professional standard logistical support that is essential for ensuring the success of your event, right down to the least detail.

Corporate laundry services

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Our focus

- Our people are the foundation that defines who we are and what we stand for.
- Innovative Ideas make us different-energetic about supporting and coordinating our clients in equal measure.
- Advanced Ongoing Training – efforts that are made to improve the performance & Create a corporate culture that supports continual learning.
- Service Culture indicates that Client satisfaction is the top priority and that service provider activities demonstrably contribute to the business objectives of the Client.
- Quality Services is our Integrity in Improvement. It is an assessment of how well we deliver service conforms to the client's expectations.
- Corporate Responsibility – it is our continual commitment by business for the best quality of services that meets the ethical, commercial and public expectations.



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Why us

“We Understand Importance Of Your Core Focus Areas..... & We Excel You To Achieve On Your Noncore Endeavors”.

- “Value for money with ultimate satisfaction”
- One point contact for your all solutions.
- Custom made services for the patrons, after analyzing “Need, Want & Desire”
- Operates on Standard Operating Procedure.
- Company can focus on their own core areas.
- Continuous process to Improve quality.
- Foster innovation on market demands.
- Experienced facilitator, familiar to the functioning of NABH accredited hospitals, renowned industries, Corporate Guest house & Government offices.

Our Performance & Service Indicators

- Specific relevant timely services
- Standard operating procedure
- Quality Management plans
- Health & Hygiene programs
- Perfect client relationship, Training & sustainability programs

RESPECT :- Treat everyone with dignity, value their contribution, respect their differences and helps each other to succeed.

“Best Services For The Best”



We are associated with.....



Steel Authority Of India Limited
(SAIL-RSP), Rourkela Steel Plant, Odisha



Gouri Devi Hospital & Research
Institute, Durgapur, West Bengal



Office of the Commissioner of
Income Tax, Durgapur, West Bengal



Industrial Energy Limited
(JV of TATA Power & TATA STEEL)
Kalinganagar, Jajpur, Odissa



Steel Authority of India Limited,
(SAIL BSL, Kolkata Office), Kolkata, West Bengal



Ispat Post Graduate Institute &
Super Speciality Hospital
Rourkela, Odisha



Indian Institute of Technology
Bhubaneswar, Odisha



Baptist Christian Hospital,
Tezpur, Assam



TATA Power Ltd.,
Maithon, Dhanbad, Jharkhand



Food & Supplies Department, Khadya Bhavan,
Gov. Of West Bengal, Kolkata



Narayan Memorial Hospital,
Kolkata, West Bengal



Kothari Medical & Research Institute,
Bikaner, Rajasthan



RCH - Royal Care Hospital,
Raniganj, West Bengal



Park Medical Research & Welfare Society
Kolkata, West Bengal

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ISO 45001:2018 Certified Company

Wish to leave your catering, facility management services in
the hands of an empathic, professional organization ???

We are here to help you 24x7

Please Contact Us

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Koel Bank, Near Imam Bara
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Sundargarh, Odisha.
Website : www.bncsda.com

We Maintain We Serve...